

## Fortress In-Person Risk Management Course



### Defending the Dental Profession: An Analysis of Closed Claims Wednesday, March 26, 2025 6:00 pm to 9:00 pm ET

*Registration Deadline: Wednesday, March 19th*

**REGISTER NOW**

**REGISTRATION FEES:**

Fortress Policyholders: \$0  
Non-Fortress Policyholders:  
\$70 paying by check  
\$73 paying by credit card

**LOCATION:**

Ravenwood Golf Club  
929 Lynaugh Rd.  
Victor, NY 14564

*Registration opens at 5:30 pm  
Dinner will be provided.*

Hosted by:



**Course Description:**

Closed Fortress malpractice claims will be evaluated to identify strategies and resources that can help dentists improve patient safety, mitigate risk and improve the defensibility of medical professional liability claims. Closed claim topics include extractions, implants, sedation, orthodontics, cosmetics, endodontics, periodontics and oral cancer. Risk management education includes documentation, communication, informed consent, technology, referrals, and patient noncompliance. There are no prerequisites. Attendees insured with Fortress, upon verification of at least 80% attendance at the webinar, will be eligible to receive a 10% risk management premium credit on their policy, applicable to the next three policy periods.

**Objectives:**

- Provide an overview of the litigation and claim review process
- Identify contributing factors that may challenge a provider's defense in the course of litigation
- Outline risk mitigation strategies to improve the defensibility of potential professional liability claims
- Assess how Fortress resources may assist in streamlining risk mitigation in practice

**3 CE credits will be awarded.**  
**Policyholders will earn a 10% premium credit for the next three policy periods.**



**Speaker:**

**Michael Ragan, DMD, JD, LLM**

Dr. Ragan is a defense trial attorney in a Miami, Florida law firm with 25 years of experience. Dr. Ragan received a B.A. from Syracuse University, a D.M.D. from the University of Pennsylvania School of Dental Medicine, a J.D. from the Georgetown University Law Center, and an L.L.M. in Health Law from Loyola University College of Law. Dr. Ragan is presently Adjunct Professor in the Department of Oral and Maxillofacial Surgery at the Nova Southeastern College of Dental Medicine. Dr. Ragan practiced clinical dentistry for fifteen years and supervised healthcare professional liability claims for seven years within the insurance industry. Dr. Ragan was on the Board of Directors of Fortress Insurance Company as well as the Chairman of their Claims Committee and currently serves as Medico-legal Consultant for Fortress. Dr. Ragan is a Fellow of the American College of Dentists, the International College of Dentists, and the American College of Legal Medicine. Dr. Ragan has nothing to disclose.

**Unable to attend the live webinar? Earn Premium Credit Online!**

Policyholders can earn premium credit by completing the course online. Login to [www.dds4dds.com](http://www.dds4dds.com) and click "Online Courses" in the menu to begin.

This continuing education activity has been planned and implemented in accordance with the standards of the ADA Continuing Education Recognition Program (ADA CERP) through joint efforts between OMSNIC and the Seventh District Dental Society.



Fortress Insurance Company is a wholly owned subsidiary of OMS National Insurance Company (OMSNIC). Fortress Risk Management Seminars are produced and sponsored by OMSNIC. OMSNIC is an ADA CERP Recognized Provider. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry. OMSNIC designates this activity for three (3) continuing education credits.

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**Questions?**

**Contact FORTRESS at (800) 522-6675**

